

Healing Services for Minors Policy

Voice The Love Universal & Voice The Change Universal

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1. Policy Overview and Purpose

1.1 Introduction

Voice The Love Universal and Voice The Change Universal ("Service Providers," "we," "us," or "our") recognize that some families may seek complementary and alternative healing services for mature adolescents as part of holistic wellness approaches. This Healing Services for Minors Policy establishes comprehensive legal protections, strict safeguards, and operational protocols for providing healing services to individuals under 18 years of age ("minors").

1.2 Purpose and Scope

This policy serves to protect the safety, wellbeing, and legal rights of minor clients while ensuring full compliance with French law, European Union regulations, and child protection standards. By establishing clear age restrictions, mandatory parental involvement, medical oversight, and professional boundaries, we aim to provide responsible, ethical, and legally compliant services to minors when appropriate and with proper safeguards.

1.3 Policy Applicability

This policy applies exclusively to healing services including Love Healing, relationship counseling, and spiritual guidance provided to minors. Entertainment services (DJ, karaoke, video production, drone filming) for minors are governed by the separate Entertainment Services Legal Protection Policy. This distinction is critical and is maintained throughout all service delivery.

1.4 Fundamental Principle: Parental Authority

In accordance with French law, **parental authority (autorité parentale) is the paramount framework for the protection of minors.** We fully respect and uphold parental authority in all aspects of service delivery to minors. No healing services will be provided to minors without explicit, informed, written parental consent and active parental involvement throughout the service relationship.

1.5 Non-Medical Disclaimer

CRITICAL NOTICE: Our healing services are **not medical treatment, not psychotherapy, and not healthcare services**. We are not medical doctors, licensed psychologists, licensed therapists, or healthcare professionals. Our services are complementary and alternative practices focused on spiritual, energetic, and holistic wellness. Healing services for minors are provided as **complementary support only** and must never replace proper medical care, mental health treatment, or professional therapeutic services. Parents must ensure that minors receive appropriate medical and psychological care from licensed professionals.

2. Age Restrictions and Eligibility

2.1 Minimum Age Requirement

Healing services are available to minors **16 years of age and older only**. We do not provide healing services to children under 16 years of age under any circumstances. This age restriction is based on legal risk assessment, child protection considerations, and the developmental maturity required to meaningfully engage with our healing modalities.

2.2 Age Verification

Parents must provide proof of the minor's age at the time of initial consultation. Acceptable forms of age verification include government-issued identification cards, passports, birth certificates, or official school documents. We reserve the right to refuse services if adequate age verification cannot be provided.

2.3 Eligibility Criteria

In addition to meeting the minimum age requirement, minors must meet the following eligibility criteria:

- **Voluntary Participation:** The minor must voluntarily desire to receive healing services and must not be coerced or forced by parents or others

- **Capacity to Understand:** The minor must demonstrate sufficient maturity and understanding to comprehend the nature, purpose, and limitations of healing services
- **Parental Support:** At least one parent or legal guardian must actively support the minor's participation and commit to fulfilling all parental involvement requirements
- **Medical Clearance:** The minor must obtain medical clearance from a licensed physician confirming no contraindications to healing services
- **Absence of Acute Crisis:** The minor must not be experiencing acute mental health crisis, suicidal ideation, severe psychological distress, or medical emergencies requiring immediate professional intervention

2.4 Right to Refuse Services

We reserve the absolute right to refuse healing services to any minor if we determine that:

- Services are not in the minor's best interest
- The minor lacks sufficient maturity or understanding
- Parental involvement is inadequate or inappropriate
- Medical clearance reveals contraindications
- The situation presents elevated legal, ethical, or safety risks
- The minor's needs exceed our scope of practice and require professional medical or psychological care

Our decision to refuse services is final and is made in the best interest of the minor's safety and wellbeing.

3. Distinction Between Entertainment and Healing Services

3.1 Clear Service Separation

Voice The Love Universal and Voice The Change Universal provide two distinct categories of services with different age restrictions, consent requirements, and legal frameworks:

Entertainment Services (All Ages Permitted): - DJ services, karaoke, video production, drone filming, photography - Event coordination, equipment rental, live performances - Governed by Entertainment Services Legal Protection Policy - Minors of all ages may participate with standard parental consent - Parental presence recommended but not always mandatory (depending on event type)

Healing Services (Ages 16+ Only): - Love Healing, Esoteric Massage (adults only), relationship counseling, spiritual guidance - Governed by this Healing Services for Minors Policy - Minors under 16 are categorically excluded - Minors 16-17 require enhanced consent, medical clearance, and mandatory parental presence - Significantly more restrictive requirements due to intimate, therapeutic nature

3.2 No Service Mixing for Minors

When providing services to minors, entertainment and healing services must remain completely separate. A minor attending a family event with entertainment services (DJ, karaoke) may not receive healing services (Love Healing, counseling) at the same event unless all healing service requirements (enhanced consent, medical clearance, parental presence) have been independently satisfied.

3.3 Client Understanding

Parents and minors must clearly understand the distinction between entertainment and healing services. We will provide clear explanations during initial consultations and will ensure that consent forms accurately reflect which category of services is being contracted.

4. Legal Framework and Parental Authority

4.1 French Law on Minors' Legal Capacity

Under French law, minors are legally incapable (*incapacité juridique des mineurs*), meaning they cannot enter into binding contracts or make independent legal decisions. Parental authority is the legal framework through which parents represent and protect their minor children. Medical and therapeutic services provided to minors require parental authorization except in very limited statutory exceptions (emergency situations, reproductive health services) that do not apply to our healing services.

4.2 Parental Authorization Requirement

In full compliance with French law, we require explicit written authorization from at least one parent or legal guardian before providing any healing services to a minor. Parental authorization is not a mere formality; it is a legal prerequisite that reflects the parent's exercise of parental authority and their informed decision to permit their child to receive complementary healing services.

4.3 Legal Guardian Definition

For purposes of this policy, "parent" or "legal guardian" means an individual who holds legal parental authority (*autorité parentale*) over the minor as recognized by French law. This typically includes biological parents, adoptive parents, or court-appointed legal guardians. Step-parents, grandparents, older siblings, or other relatives do not automatically hold parental authority and may not provide consent unless they have been legally designated as guardians through court proceedings.

4.4 Shared Parental Authority

In cases of divorce, separation, or shared custody, French law typically maintains shared parental authority (*autorité parentale conjointe*) unless a court has ruled otherwise. When parental authority is shared, consent from one parent is generally sufficient for non-medical services. However, if we become aware of parental disagreement regarding the minor's participation in healing services, we reserve the right to require consent from both parents or to refuse services until parental agreement is reached.

4.5 Parental Rights and Responsibilities

Parents who authorize healing services for their minor children retain full parental authority and responsibility throughout the service relationship. Parents have the right to:

- Receive complete information about services, methods, and practitioners
- Be present during all healing sessions
- Review session notes and documentation
- Communicate with practitioners at any time
- Withdraw consent and terminate services at any time
- Request modifications to service delivery

Parents are responsible for:

- Providing accurate medical and psychological history
- Obtaining required medical clearance
- Ensuring the minor receives appropriate medical and mental health care
- Supervising the minor's overall wellbeing
- Communicating any concerns or changes in the minor's condition
- Fulfilling financial obligations for services

4.6 Minor's Assent

While parental consent is legally required, we also seek the minor's voluntary assent (agreement) to receive healing services. The minor's assent is not legally binding but reflects our ethical commitment to respecting the minor's autonomy and ensuring voluntary participation. If a minor expresses unwillingness to participate, even with parental consent, we will not proceed with services.

5. Enhanced Parental Consent Requirements

5.1 Enhanced Consent Form

Parents authorizing healing services for minors must complete our Enhanced Parental Consent Form for Healing Services to Minors. This comprehensive form includes:

Section 1: Minor and Parent Information - Minor's full legal name, date of birth, age - Parent/legal guardian's full name, relationship to minor, contact information - Proof of parental authority (if requested) - Emergency contact information (alternative contact person)

Section 2: Service Understanding and Acknowledgment - Detailed description of healing services to be provided - Acknowledgment that services are not medical treatment or psychotherapy - Understanding that services are complementary and alternative practices - Acknowledgment that services must not replace medical or mental health care - Understanding of service limitations and scope of practice

Section 3: Medical History and Clearance - Comprehensive medical history including: * Current medical conditions and diagnoses * Current medications and supplements * Allergies and sensitivities * Previous surgeries or hospitalizations * Mental health history (diagnoses, treatment, medications) * Developmental or learning disabilities * History of trauma, abuse, or adverse experiences - Attachment of medical clearance letter from licensed physician - Authorization for practitioners to communicate with minor's healthcare providers if necessary

Section 4: Parental Presence and Involvement - Acknowledgment of mandatory parental presence requirement - Commitment to attend all healing sessions - Understanding that sessions will not proceed without parental presence - Agreement to actively participate in pre-session and post-session discussions

Section 5: Service Limitations for Minors - Understanding that certain services are not available to minors (e.g., Esoteric Massage) - Acknowledgment of session time limits and frequency restrictions - Understanding that services may be modified based on minor's age and maturity

Section 6: Privacy and Confidentiality - Understanding that parents have full access to session information - Acknowledgment that minor confidentiality is limited - Agreement regarding information sharing with minor's other healthcare providers

Section 7: Liability Waiver and Release - Acknowledgment of inherent risks of healing services - Release of liability for Service Providers - Assumption of risk by parent on behalf of minor - Indemnification agreement

Section 8: Consent Duration and Withdrawal - Consent validity period (typically 6 months, renewable) - Right to withdraw consent at any time - Procedures for consent withdrawal

Section 9: Signatures and Attestations - Parent/legal guardian signature and date - Parent attestation of legal authority - Parent attestation of accuracy of information provided - Minor's assent signature (if age-appropriate)

5.2 In-Person Consultation Requirement

Before providing any healing services to a minor, we require an in-person consultation with the parent and minor together. This consultation serves multiple purposes:

- Verify identities and parental authority
- Explain services, methods, and limitations in detail
- Answer questions and address concerns
- Assess minor's maturity, understanding, and voluntary participation
- Review medical history and clearance
- Establish rapport and trust
- Clarify expectations and boundaries
- Complete and sign Enhanced Parental Consent Form

The in-person consultation typically lasts 45-60 minutes and is provided at no charge. Services will not be scheduled until the consultation has been completed and all consent requirements have been satisfied.

5.3 Consent Renewal

Enhanced Parental Consent is valid for a maximum of 6 months from the date of signature. After 6 months, parents must complete a consent renewal process including:

- Updated medical clearance from physician

- Review and re-signature of Enhanced Parental Consent Form
- Brief in-person or video consultation to discuss minor's progress and any changes

This renewal requirement ensures that consent remains current, informed, and reflective of the minor's ongoing circumstances.

5.4 Consent Withdrawal

Parents may withdraw consent and terminate healing services for their minor child at any time, for any reason, without penalty. Consent withdrawal must be submitted in writing (email acceptable) and is effective immediately upon receipt. Upon consent withdrawal, all scheduled sessions will be cancelled, and any prepaid fees for uncompleted sessions will be refunded on a pro-rated basis.

6. Medical Clearance Requirements

6.1 Mandatory Medical Clearance

Before providing any healing services to a minor, we require written medical clearance from a licensed physician (medical doctor). This requirement is non-negotiable and serves to:

- Ensure the minor has no medical contraindications to healing services
- Confirm that the minor is under appropriate medical supervision
- Provide medical professionals with awareness of the minor's participation in complementary healing
- Protect both the minor and the Service Providers from medical risks

6.2 Medical Clearance Letter Contents

The medical clearance letter must be written on the physician's official letterhead and must include:

- Minor's full name and date of birth
- Physician's full name, credentials, and contact information

- Statement confirming that the physician has examined the minor
- Statement confirming that the minor has no medical contraindications to participating in complementary healing services including energy work, gentle touch, and counseling
- Specific notation of any medical conditions, limitations, or precautions that practitioners should be aware of
- Physician's signature and date
- Validity period (medical clearance is valid for 6 months)

6.3 Acceptable Healthcare Providers

Medical clearance must be provided by a licensed medical doctor (médecin) practicing in France or another EU country. Acceptable providers include:

- General practitioners (médecins généralistes)
- Pediatricians (pédiatres)
- Family medicine physicians
- Specialists treating the minor's specific conditions

Medical clearance from alternative medicine practitioners, naturopaths, or non-physician healthcare providers is not acceptable for purposes of this requirement.

6.4 Medical Clearance for Mental Health Conditions

If the minor has a history of mental health conditions (anxiety, depression, PTSD, eating disorders, self-harm, etc.), we require additional clearance from the minor's mental health treatment provider (psychiatrist, psychologist, or licensed therapist). The mental health clearance letter must confirm that:

- The minor is under appropriate mental health treatment
- Participation in complementary healing services is not contraindicated
- The mental health provider is aware of and supports the minor's participation
- Any specific precautions or limitations for healing sessions

We reserve the right to communicate directly with the minor's mental health provider (with parental authorization) to ensure coordinated care.

6.5 Contraindications and Service Refusal

If medical clearance reveals contraindications or if a physician advises against healing services, we will not provide services to the minor. Common contraindications may include:

- Acute medical conditions requiring immediate treatment
- Severe mental health conditions requiring intensive professional care
- Recent trauma or surgery with healing restrictions
- Conditions that could be exacerbated by energy work or touch
- Physician's professional judgment that services are not appropriate

Our decision to refuse services based on medical contraindications is final and is made in the best interest of the minor's health and safety.

6.6 Medical Clearance Renewal

Medical clearance is valid for 6 months from the date of the physician's letter. After 6 months, parents must obtain updated medical clearance if healing services are to continue. This renewal requirement ensures that medical oversight remains current and that any changes in the minor's health status are appropriately evaluated.

7. Mandatory Parental Presence

7.1 Parental Presence Requirement

For all healing sessions with minors ages 16-17, **at least one parent or legal guardian must be physically present throughout the entire session.** This requirement is absolute and non-negotiable. There are no exceptions, and sessions will not proceed if parental presence cannot be ensured.

7.2 Definition of "Presence"

"Parental presence" means that the parent or legal guardian is physically present in the same location as the healing session and is immediately available. Depending on the specific service and session setup, parental presence may take the following forms:

Option 1: In-Room Presence (Preferred) - Parent is physically present in the same room where the healing session is taking place - Parent can observe the session and intervene if necessary - Appropriate for counseling, spiritual guidance, and energy work sessions

Option 2: Immediately Adjacent Presence (Limited Circumstances) - Parent is in an immediately adjacent room with door open or unlocked - Parent can hear the session and can enter instantly if needed - May be appropriate for sessions where minor requests some privacy (e.g., relationship counseling) but only if: * Practitioner and parent agree this is appropriate * Minor is 17 years old (not 16) * Session involves conversation only (no touch or energy work) * Parent can hear all conversation

Option 3: Remote Presence (Not Acceptable) - Parent waiting in a car, lobby, or separate building is **not acceptable** - Parent participating via video call is **not acceptable** - Parent being "on call" by phone is **not acceptable**

The specific form of parental presence will be determined collaboratively by the practitioner, parent, and minor based on the service type, minor's age and maturity, and comfort levels. When in doubt, in-room presence is required.

7.3 Parental Role During Sessions

Parents present during healing sessions are expected to:

- Observe respectfully without unnecessary interruption
- Intervene if they have concerns about the minor's comfort or safety
- Participate in pre-session and post-session discussions
- Provide emotional support to the minor
- Respect the minor's privacy and dignity within the bounds of supervision

Parents should not:

- Dominate the session or speak for the minor excessively
- Criticize or undermine the minor during the session
- Use session time to address their own issues (unless in family counseling context)
- Distract from the session with phone use or other activities

Practitioners will provide guidance to parents on appropriate roles and boundaries during sessions.

7.4 Consequences of Parental Absence

If a parent fails to attend a scheduled healing session or leaves during a session without practitioner approval, the session will be immediately terminated. The minor will not be permitted to continue the session alone. Repeated parental absences may result in termination of the service relationship.

7.5 Substitute Supervision Not Permitted

Only parents or legal guardians with parental authority may fulfill the parental presence requirement. Substitute supervision by grandparents, older siblings, family friends, or other adults is not acceptable unless those individuals have been legally designated as guardians through court proceedings and can provide documentation of their legal authority.

8. Service Limitations for Minors

8.1 Prohibited Services for Minors

The following healing services are **strictly prohibited for minors under 18 years of age** and will not be provided under any circumstances:

Esoteric Massage: - Esoteric Massage involves intimate bodywork and is exclusively for adults 18+ - The intimate nature of this service makes it inappropriate for minors - No exceptions will be made regardless of parental consent or medical clearance

Intensive Relationship Healing (Couples Counseling): - Intensive couples counseling for romantic relationships is designed for adults - Minors may receive age-appropriate relationship guidance (see permitted services below) - But intensive couples work is not appropriate for minors

Services Involving Nudity or Intimate Touch: - Any services involving nudity, disrobing, or intimate physical contact are prohibited for minors - All services to minors must maintain full modesty and appropriate physical boundaries

8.2 Permitted Services for Minors (Ages 16-17)

The following healing services may be provided to minors ages 16-17 with full compliance with this policy:

Love Healing (Energy Work): - Non-invasive energy healing focusing on emotional, spiritual, and energetic wellbeing - No physical touch or only light, non-invasive touch (e.g., hand on shoulder, hand holding) - Sessions focus on stress relief, emotional balance, spiritual connection, and personal growth - Age-appropriate content and language - Session length: Maximum 45 minutes

Relationship Counseling (Age-Appropriate): - Guidance on family relationships, friendships, peer relationships, and healthy relationship patterns - Age-appropriate discussion of romantic relationships (boundaries, respect, communication) - Support for navigating social challenges, conflict resolution, and emotional intelligence - **Not** intensive couples therapy for romantic partnerships - Session length: Maximum 60 minutes

Spiritual Guidance and Life Coaching: - Support for personal growth, self-discovery, and spiritual development - Guidance on life decisions, goal-setting, and values clarification - Exploration of meaning, purpose, and identity - Age-appropriate spiritual practices and mindfulness techniques - Session length: Maximum 60 minutes

8.3 Service Modifications for Minors

All healing services provided to minors are modified to be age-appropriate, developmentally suitable, and respectful of the minor's maturity level. Modifications include:

Content Adjustments: - Language and concepts adapted to minor's understanding - Avoidance of overly complex or abstract spiritual teachings - Focus on practical, relatable guidance - Sensitivity to minor's developmental stage

Physical Boundaries: - Minimal physical touch; energy work conducted with hands near but not touching body when possible - Any physical touch is light, non-invasive, and clearly explained in advance - Full modesty maintained at all times - Minor's comfort and consent continuously assessed

Session Structure: - Shorter session lengths to match minor's attention span and energy - Frequent check-ins on minor's comfort and engagement - Parental

involvement in session opening and closing - Clear explanation of what will happen during the session

Emotional Safety: - Trauma-informed approach recognizing minor's vulnerability - Immediate referral to mental health professionals if distress arises - Avoidance of techniques that could trigger emotional overwhelm - Emphasis on safety, empowerment, and positive coping

8.4 Session Frequency and Duration Limits

To ensure appropriate boundaries and prevent over-reliance on healing services, the following limits apply to minors:

Session Duration: - Love Healing: Maximum 45 minutes per session - Relationship Counseling: Maximum 60 minutes per session - Spiritual Guidance: Maximum 60 minutes per session

Session Frequency: - Maximum one session per week - Minimum 5 days between sessions - Exceptions may be made for brief check-ins or crisis support (with parental approval)

Total Service Duration: - Services to minors are intended as short-term, complementary support - After 3 months of regular sessions, a review meeting with parents is required to assess progress and determine whether continued services are appropriate - Long-term ongoing services (beyond 6 months) are discouraged; minors requiring long-term support should be referred to licensed mental health professionals

8.5 Referral to Professional Services

We recognize that our healing services are complementary and alternative practices and are not substitutes for professional medical or mental health care. If at any time we determine that a minor's needs exceed our scope of practice or that the minor requires professional intervention, we will:

- Immediately inform the parent of our concerns
- Provide referrals to appropriate licensed professionals (physicians, psychologists, therapists, psychiatrists)
- Strongly recommend that the parent seek professional evaluation and treatment

- Suspend or terminate our services until professional care is established
- Coordinate with professional providers (with parental authorization) to ensure integrated care

Common situations requiring professional referral include:

- Symptoms of mental health disorders (depression, anxiety, eating disorders, etc.)
 - Suicidal thoughts or self-harm behaviors
 - Trauma or abuse disclosures
 - Substance abuse concerns
 - Significant behavioral or emotional problems
 - Medical symptoms requiring diagnosis and treatment
 - Family crises requiring professional family therapy
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9. Professional Safeguarding Protocols

9.1 Child Protection Commitment

Voice The Love Universal and Voice The Change Universal are committed to the safety, protection, and wellbeing of all minor clients. We maintain comprehensive safeguarding protocols to prevent harm, abuse, or exploitation of minors and to ensure that our services are delivered in a safe, ethical, and professional manner.

9.2 Practitioner Qualifications and Training

All practitioners providing healing services to minors must meet the following requirements:

Background and Experience: - Minimum 3 years of experience providing healing services to adults - Demonstrated maturity, professionalism, and ethical conduct - No history of criminal convictions involving minors, violence, or sexual offenses - No history of professional misconduct or ethical violations

Training: - Completion of child safeguarding training - Understanding of child development and age-appropriate communication - Training in trauma-informed

practices - Knowledge of mandatory reporting requirements

Insurance: - Confirmation that professional liability insurance covers services to minors - Adequate liability limits for services to minors

We reserve the right to conduct background checks on practitioners and to require additional qualifications or training as deemed necessary.

9.3 Physical Environment and Setup

Healing sessions with minors must be conducted in safe, appropriate physical environments:

Location: - Sessions conducted in professional office spaces, designated healing rooms, or family homes (with parental preference) - Never in isolated, private, or inappropriate locations (e.g., practitioner's bedroom, vehicles, outdoor isolated areas) - Well-lit, comfortable, and accessible spaces

Setup: - Seating arrangements that maintain appropriate physical distance - For energy work, minor may sit in chair or lie on massage table (fully clothed) - Doors remain unlocked and unobstructed - Parental access ensured at all times

Modesty and Boundaries: - Minor remains fully clothed at all times - No disrobing, undressing, or exposure of body parts - Appropriate draping if minor is lying on massage table - Physical touch minimized and clearly explained

9.4 Communication Boundaries

To maintain appropriate professional boundaries and protect minors, the following communication protocols apply:

During Service Relationship: - All communication with minor must be transparent to parents - Practitioners may not communicate privately with minor outside of sessions (no private texts, calls, social media messaging) - Any communication with minor must be copied to parent or conducted with parent's knowledge - Email communication should be sent to parent's email address

After Service Relationship: - Practitioners should not maintain ongoing personal relationships with former minor clients - Social media connections with minor clients

are discouraged - If contact occurs (e.g., chance meeting), interactions should be brief, professional, and appropriate

Emergency Situations: - If minor contacts practitioner in crisis, practitioner should immediately involve parent and/or emergency services - Practitioner should not attempt to handle crisis situations alone

9.5 Mandatory Reporting Obligations

In accordance with French law, we have mandatory reporting obligations if we become aware of child abuse, neglect, or endangerment. If during the course of providing healing services to a minor, we observe signs of abuse or if a minor discloses abuse, we will:

Immediate Actions: - Ensure the minor's immediate safety - Document observations or disclosures carefully - Inform the parent (unless the parent is the suspected abuser) - Contact appropriate authorities (police, child protective services)

Reporting Requirements: - French law requires reporting of known or suspected child abuse - We will comply fully with mandatory reporting obligations - Confidentiality does not protect information about child abuse

Types of Abuse Requiring Reporting: - Physical abuse (hitting, beating, burning, etc.) - Sexual abuse or exploitation - Emotional abuse or psychological harm - Neglect (failure to provide basic needs) - Exposure to domestic violence - Any situation where minor is in danger

Parents should be aware that by consenting to healing services for their minor child, they acknowledge our mandatory reporting obligations and our duty to prioritize the minor's safety above confidentiality.

9.6 Dual Relationships and Conflicts of Interest

To maintain professional boundaries and avoid conflicts of interest, practitioners should not provide healing services to minors with whom they have pre-existing personal relationships (e.g., family friends, neighbors, relatives). If such relationships exist, services should be declined and referrals to other practitioners provided.

9.7 Professional Supervision and Consultation

Practitioners providing healing services to minors are encouraged to participate in professional supervision or consultation with experienced colleagues. Challenging cases, ethical dilemmas, or concerning situations should be discussed in supervision (with minor's identity protected) to ensure best practices and appropriate decision-making.

10. Session Documentation and Record-Keeping

10.1 Documentation Requirements

Comprehensive documentation is maintained for all healing sessions with minors. Documentation serves multiple purposes including continuity of care, legal protection, parental transparency, and quality assurance.

10.2 Client File Contents

Each minor client's file includes:

Intake Documentation: - Enhanced Parental Consent Form (signed) - Medical clearance letter from physician - Mental health clearance letter (if applicable) - Proof of minor's age - Emergency contact information

Session Notes: - Date, time, and duration of each session - Parent(s) present - Services provided - Brief summary of session content and activities - Minor's responses, engagement, and feedback - Any concerns or observations - Practitioner's signature

Communication Records: - Emails, messages, or phone calls with parents - Coordination with healthcare providers (with authorization) - Incident reports (if any)

Progress Reviews: - Periodic summaries of minor's progress - Adjustments to service approach - Recommendations for continued services or referrals

10.3 Parental Access to Records

Parents have full access to their minor child's healing service records at any time. Upon request, we will provide copies of session notes, correspondence, and other

documentation. There is no charge for providing records to parents.

10.4 Record Retention

Client files for minors are retained for a minimum of 10 years following the minor's 18th birthday or the termination of services, whichever is later. This extended retention period reflects the legal considerations surrounding services to minors and ensures that records are available if needed for future reference or legal purposes.

10.5 Confidentiality and Data Protection

Client files are stored securely and are protected in accordance with GDPR and French data protection law. Access to files is limited to authorized practitioners and administrative personnel. Files are not shared with third parties except:

- With written parental authorization
 - As required by law (e.g., court orders, mandatory reporting)
 - For professional supervision or consultation (with identifying information removed)
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11. Insurance and Liability Coverage

11.1 Professional Liability Insurance

Voice The Love Universal and Voice The Change Universal maintain professional liability insurance (assurance responsabilité civile professionnelle) as required by French law. Our insurance policies provide coverage for bodily injury, property damage, and financial loss caused to clients, including minor clients, arising from our professional activities.

11.2 Coverage Confirmation for Services to Minors

Before providing healing services to minors, we have confirmed with our insurance provider that our policies specifically cover services to minors ages 16-17 when provided in accordance with this policy. Insurance coverage is contingent upon full

compliance with all requirements of this policy including enhanced parental consent, medical clearance, and mandatory parental presence.

11.3 Coverage Limitations

Our insurance policies have coverage limits (maximum amounts payable per incident and per year). While we maintain adequate coverage for typical claims, clients should be aware that certain catastrophic incidents could exceed coverage limits. Parents are encouraged to review their own family insurance policies (homeowner's insurance, personal liability insurance) to ensure adequate coverage for their family's circumstances.

11.4 Client Assumption of Risk

By consenting to healing services for their minor child, parents acknowledge that healing services involve inherent risks including but not limited to:

- Emotional discomfort or distress during or after sessions
- Temporary exacerbation of symptoms before improvement
- Unexpected emotional releases or reactions
- Misunderstandings or miscommunications
- Dissatisfaction with services or outcomes

Parents voluntarily assume these risks on behalf of their minor child and agree that our liability is limited to the extent permitted by law and insurance coverage.

11.5 Indemnification

Parents agree to indemnify, defend, and hold harmless Voice The Love Universal, Voice The Change Universal, and their respective practitioners, employees, and agents from and against any claims, damages, liabilities, costs, and expenses arising from:

- Parental misrepresentation of information (medical history, consent authority, etc.)
- Minor's actions or behaviors outside of healing sessions
- Parental failure to obtain appropriate medical or mental health care for minor
- Parental failure to comply with recommendations or referrals

- Third-party claims arising from parental decisions regarding minor's care

This indemnification obligation survives termination of services and applies regardless of the legal theory of liability.

12. Contraindications and Referral Procedures

12.1 Medical Contraindications

Healing services may not be appropriate for minors with certain medical conditions. Common medical contraindications include:

- Acute medical conditions requiring immediate treatment
- Uncontrolled seizure disorders
- Recent surgery or injury with activity restrictions
- Severe cardiovascular conditions
- Conditions causing severe pain or discomfort
- Any condition for which physician advises against complementary healing

If medical clearance reveals contraindications, services will not be provided until the contraindications are resolved or until the physician provides updated clearance.

12.2 Mental Health Contraindications

Healing services may not be appropriate for minors with certain mental health conditions or situations. Common mental health contraindications include:

- Active suicidal ideation or recent suicide attempts
- Acute psychosis or severe mental health crisis
- Severe untreated mental health disorders
- Recent psychiatric hospitalization without clearance from treating provider
- Situations where minor requires intensive professional mental health treatment

If mental health contraindications are identified, we will refer the family to appropriate licensed mental health professionals and will not provide healing services until

professional treatment is established and clearance is obtained.

12.3 Situational Contraindications

Healing services may not be appropriate in certain family or situational contexts:

- Active child protective services involvement
- Ongoing abuse or neglect situations
- Severe family conflict or dysfunction requiring family therapy
- Parental mental health or substance abuse issues affecting parenting
- Situations where healing services could interfere with court-ordered treatment or custody arrangements

We reserve the right to decline services or require professional intervention in complex situational contexts.

12.4 Referral Resources

When referrals to professional services are necessary, we will provide parents with information about appropriate resources including:

Medical Professionals: - General practitioners and pediatricians - Specialists (neurologists, psychiatrists, etc.) - Hospital emergency departments

Mental Health Professionals: - Licensed psychologists (psychologues) - Licensed therapists and counselors - Psychiatrists (psychiatres) - Child and adolescent mental health services

Crisis Resources: - Suicide prevention hotlines - Crisis intervention services - Emergency mental health services

Social Services: - Child protective services - Family support services - School counseling services

We encourage parents to establish relationships with professional providers before crises arise and to maintain ongoing professional care for their minor children.

13. Privacy and Confidentiality for Minors

13.1 Limited Confidentiality

Healing services for minors operate under a framework of **limited confidentiality**. Unlike services to adults, where confidentiality is more extensive, services to minors involve significant parental involvement and transparency. Parents have the right to full information about their minor child's healing sessions.

13.2 Information Shared with Parents

Parents will be informed of:

- General content and focus of each session
- Minor's engagement, responses, and progress
- Any concerns or observations
- Recommendations for continued services or referrals
- Any disclosures of safety concerns

Parents have full access to session notes and documentation.

13.3 Minor's Privacy Within Parental Oversight

While parents have full access to information, we also respect the minor's dignity and privacy within the bounds of parental authority. We will:

- Discuss with minor and parent what information will be shared
- Avoid unnecessarily detailed or embarrassing disclosures
- Focus on information relevant to minor's wellbeing and progress
- Encourage open communication between minor and parent

Minors should understand that sessions are not fully confidential and that parents will be informed of session content.

13.4 Exceptions to Confidentiality

Confidentiality (to the extent it exists) is limited by the following exceptions:

Mandatory Reporting: - Suspected child abuse, neglect, or endangerment must be reported to authorities - Confidentiality does not protect information about abuse

Imminent Danger: - If minor expresses suicidal thoughts or plans to harm self or others, parents and/or authorities will be immediately notified - Safety takes precedence over confidentiality

Parental Authority: - Parents have the right to information about their minor child - Confidentiality cannot be used to exclude parents from information

Legal Requirements: - Court orders, subpoenas, or legal proceedings may require disclosure of information - We will comply with legal requirements while protecting information to the extent possible

13.5 GDPR Compliance

Client information is handled in accordance with the European Union General Data Protection Regulation (GDPR) and French data protection law. Parents have the right to:

- Access their minor child's personal data
- Request correction of inaccurate data
- Request deletion of data (subject to legal retention requirements)
- Object to certain data processing activities
- Receive data in portable format

Requests regarding data protection rights should be submitted in writing to the contact information provided in service contracts.

14. Termination of Services

14.1 Parental Right to Terminate

Parents may terminate healing services for their minor child at any time, for any reason, without penalty. Termination requests should be submitted in writing (email acceptable) and are effective immediately. Prepaid fees for uncompleted sessions will be refunded on a pro-rated basis.

14.2 Service Provider Right to Terminate

We reserve the right to terminate healing services to a minor if:

- Parental consent is withdrawn
- Medical clearance expires or reveals contraindications
- Parental presence requirements are not met
- Minor's needs exceed our scope of practice
- Safety concerns arise
- Professional relationship becomes unworkable
- Non-payment or breach of contract occurs

We will provide written notice of termination and will offer referrals to alternative providers when appropriate.

14.3 Automatic Termination

Healing services to minors automatically terminate when:

- Minor reaches 18th birthday (adult services may continue with minor's consent)
- Consent validity period expires without renewal
- Medical clearance expires without renewal
- Six months of inactivity (no sessions scheduled or attended)

14.4 Transition to Adult Services

When a minor client reaches 18 years of age, they may transition to adult services if desired. Transition involves:

- New adult client intake process
- Adult consent forms (signed by now-adult client)
- Removal of parental involvement requirements (unless client requests parental involvement)
- Expanded service options (e.g., Esoteric Massage becomes available)
- Updated confidentiality framework

The transition to adult services is voluntary and is based on the client's autonomous decision.

15. Regulatory Compliance

15.1 French Legal Framework

This policy is designed to ensure full compliance with French law including:

- French Civil Code provisions on parental authority
- French Public Health Code provisions on healthcare for minors
- French data protection law (Loi Informatique et Libertés)
- French child protection law
- French consumer protection law

15.2 European Union Regulations

This policy complies with European Union regulations including:

- General Data Protection Regulation (GDPR)
- EU Charter of Fundamental Rights (child protection provisions)
- EU regulations on professional services and liability

15.3 Professional Standards

While alternative healing is not formally regulated in France, we adhere to professional standards and ethical guidelines recognized in the complementary and alternative medicine (CAM) community including:

- Informed consent principles
- Scope of practice limitations
- Referral to licensed professionals when appropriate
- Continuing education and professional development
- Ethical conduct and professional boundaries

15.4 Insurance Compliance

This policy is designed to ensure compliance with our professional liability insurance policy terms and conditions. Services to minors are provided only in accordance with insurance requirements, and any deviations from this policy could jeopardize insurance coverage.

15.5 Policy Updates

This policy may be updated from time to time to reflect changes in law, professional standards, or operational practices. Parents with active service relationships will be notified of material policy changes and will be required to review and acknowledge updated policies. Continued participation in services following policy updates constitutes acceptance of the revised policy.

Contact Information

For questions, bookings, or concerns regarding healing services for minors, please contact:

Voice The Love Universal

Email: [Contact information to be provided]

Website: <https://voicetheloveuniversal.com>

Voice The Change Universal

Email: [Contact information to be provided]

Website: <https://voicetheloveuniversal.com>

Acknowledgment: By completing the Enhanced Parental Consent Form and authorizing healing services for your minor child, you acknowledge that you have read, understood, and agreed to be bound by this Healing Services for Minors Policy in its entirety.

Effective Date: January 10, 2026

This policy is designed to provide comprehensive legal protection while enabling responsible, ethical provision of healing services to mature minors with full parental involvement and professional safeguards. Parents are encouraged to read this policy carefully and seek independent legal or medical advice if necessary.